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**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

In re application of : July 21, 2003  
Curtis, D. et al. : IBM Corporation  
Ser. No. 09/810,629 : Dept. T81/Bldg. 503-3  
Filed March 16, 2001 : P.O. Box 12195  
For: Improved Method For Reporting : Res. Tri. Park, NC 27709  
Characteristics of a Service Provider : Art Unit: 3621  
Such as an Application Service Provider : Examiner: LE, DAVID Q.

**Change of Address under 37CFR 1.33 (c) and Power of Attorney under 37 CFR 1.34(b)**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

I, David R. Irvin, Agent of Record in the above-identified application, do hereby appoint John R. Pivnichny, Reg. No. 43,001, as Associate Agent for the purpose of prosecuting the above-identified application. Please address future correspondence to:

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Respectfully submitted,

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S/N 09/810,629

Docket RSW920010035US1

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7-23-03  
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Atty. Docket No. RSW920010035US1

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In re application of: Curtis, D. et al.

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For: Improved Method For Reporting Characteristics of a Service Provider Such as an Application Service Provider

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**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the following **attached** correspondence comprising:

1. Change of Address and Power of Attorney

is being facsimile transmitted to the Patent and Trademark Office at 703-746-8494 on the date shown below: (2 pages).

If you need anything further please let me know.

Date: July 21, 2003

Saundra S. Christopher 919-543-5845  
(Name of person signing certification)

*Saundra S. Christopher*  
(Signature)